



Limited Quality Warranty 2.0

All MaxCom Global Inc. (MCG) products are warranted to the original purchaser to be free from defects for a period of ONE YEAR from the date of possession, unless stated otherwise. The overall term of the warranty is from the original possession date and replacement parts or products are deemed original for the purpose of this warranty. This warranty obligation is a LIMITED WARRANTY and is for the repair, replacement or credit adjustment of the defective products and components sold by MCG. It does not cover transportation costs or on-site labor charges, nor any damage or product failure due to transportation, installation, abuse, mishandling or misuse.

WARRANTY CLAIMS

All goods must be inspected immediately upon receipt for any visible damage. Any damage to the goods or missing packages must be noted. Any concealed damages, warranties, errors or shortages shall be made by the buyer, in writing, with 15 days of receipt of shipments. Failure to make any claims accordingly shall constitute an irrevocable acceptance of the goods and no claims will be accepted 15 days after delivery. Any exceptions will be at the discretion of MCG Sales Representative.

Prior to credit being issued, MCG will inspect and verify the merchandise for the repair and replacement. MCG reserves the right to reject merchandise due to abuse, mishandling or misuse. To send back the products, customer use original packaging and labels whenever possible. ESD sensitive and Moisture Sensitive product must be returned in sealed bags and packaging to prevent damage.

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